

Harmony Bank Social Media Community Guidelines

At Harmony Bank, we use social media to connect with our community, share financial education, highlight local involvement, and promote career opportunities. Our channels are public, and we welcome respectful participation. Please note that posts by third parties do not necessarily reflect the views of Harmony Bank, and we are not responsible for content we do not create.

When interacting with our content, we ask that you:

- Be respectful and courteous to others
- Avoid posting personal or sensitive information (such as account numbers)
- Do not share copyrighted content unless you have permission
- Stay on topic and avoid spam, promotions, or repetitive posts

We reserve the right to remove or hide comments or posts that include:

- Harassment, bullying, or personal attacks
- Threats, hate speech, or incitement of violence
- Profanity, obscene, or indecent language/content
- False or misleading information
- Repeated spam or off-topic content
- Any violation of applicable laws or regulations

Need to File a Complaint?

If you have a concern, complaint, or issue related to your account, **please do not share it publicly on social media**. For your security and to ensure a timely response, we encourage you to contact us directly through one of the following secure channels:

- Call us at **1-800-HARMONY**
- Visit **www.Harmony.Bank** and submit a secure message via our **[Contact Us](#)** page.
- Email **cs@harmony.bank**.

We do our best to respond promptly to all inquiries, and our team will work with you to resolve any concerns with care and confidentiality.