

**HARMONY BANK** is chartered under the laws of the State of Texas and by state law is subject to regulatory oversight by the Texas Department of Banking. Any consumer wishing to file a complaint against **HARMONY BANK** should contact the Texas Department of Banking.

Consumers may file complaints with the Texas Department of Banking by contacting the Department through one of the means indicated below:

In Person or U.S. Mail: Texas Department of Banking 2601 North Lamar Boulevard, Suite 300 Austin, Texas 78705-4294 Telephone Number: 1-877-276-5554 (toll free) Fax No.: 512-475-1313 E-mail: <u>consumer.complaints@dob.texas.gov</u> Website: <u>www.dob.texas.gov</u>

## Primary Regulator:

Federal Deposit Insurance Corporation Consumer Response Center 1100 Walnut St., Box #11 Kansas City, MO 64106 Fax: (703) 812-1020 To reach us by phone, call toll free: 1-877-275-3342 (1-877-ASK-FDIC). Regular hours of operation are Monday – Friday from 8 a.m. – 8:00 p.m. (EST). Website: <u>https://www.fdic.gov/consumers/assistance/filecomplaint.html</u>