

HARMONY BANK is chartered under the laws of the State of Texas and by state law is subject to regulatory oversight by the Texas Department of Banking. Any consumer wishing to file a complaint against **HARMONY BANK** should contact the Texas Department of Banking.

Consumers may file complaints with the Texas Department of Banking by contacting the Department through one of the means indicated below:

In Person or U.S. Mail: Texas Department of Banking 2601 North Lamar Boulevard, Suite 300 Austin, Texas 78705-4294 Telephone Number: 1-877-276-5554 (toll free) Fax No.: 512-475-1313 E-mail: <u>consumer.complaints@dob.texas.gov</u> Website: <u>www.dob.texas.gov</u>

Primary Regulator:

Federal Deposit Insurance Corporation Consumer Response Center 1100 Walnut St., Box #11 Kansas City, MO 64106 Fax: (703) 812-1020 To reach us by phone, call toll free: 1-877-275-3342 (1-877-ASK-FDIC). Regular hours of operation are Monday – Friday from 8 a.m. – 8:00 p.m. (EST). Website: <u>https://www.fdic.gov/consumers/assistance/filecomplaint.html</u>